EQU Monthly Report

horn:

ECU Systems By OS
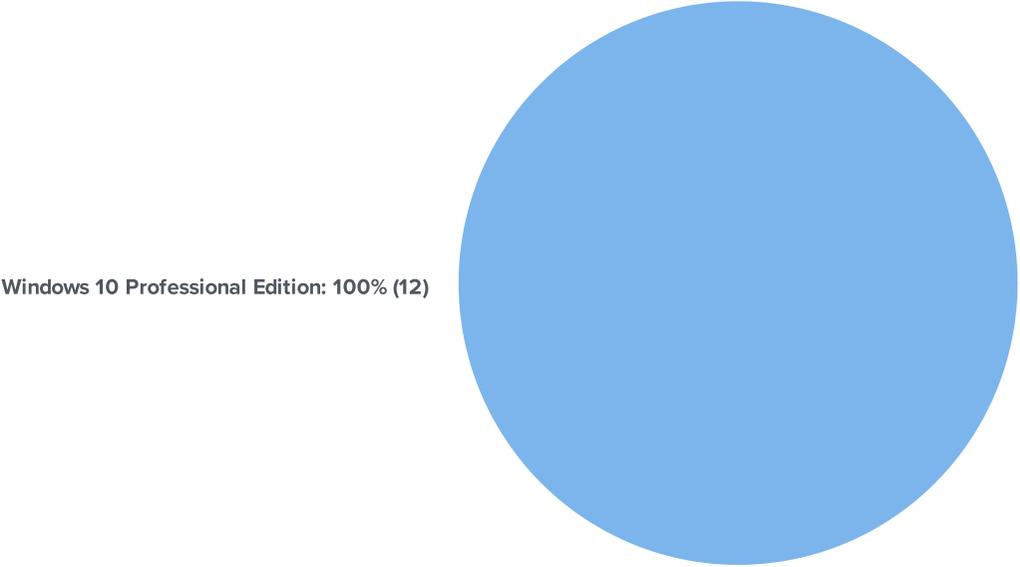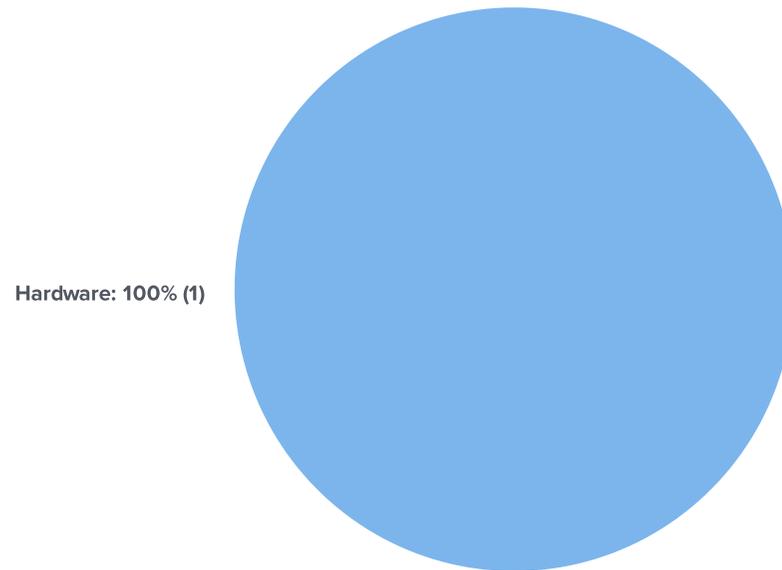
Windows 10 Professional Edition: 100% (12)

Reactive Tickets Created by Sub-Issue Type - EQU - Previous Month

Hardware: 100% (1)

EQU - Previous Month Ticket Detail

CONTACT_NAME	TITLE	ISSUE_TYPE	RESOURCE_NAME
	Computer Room	Server	Stijn VanWymeersch
Louise Robichaud	ISSUE to report ----- FW: over 40% report	Telephone	Colin Hutchison
Nancy Smith	Nancy Smith	Office 365	Ron Burkart

SLA Statistics by Priority - Previous Month - EQU

PRIORITY	TOTAL TICKETS	MET FIRST RESPONSE SLA	% MET RESPONSE SLA	MET RESOLUTION SLA	% MET RESOLUTION SLA
High	3	2	67%	2	67%