



TO: BOARD OF DIRECTORS
FROM: PRIVACY OFFICER – TOM DIMSON
DATE: JANUARY 25, 2023
SUBJECT: QUARTERLY REPORT – DECEMBER 31, 2022

- 1) There were no complaints registered for the quarter from any of our members regarding Privacy matters. New members continue to use the “sign-up” package which refers to privacy issues.
- 2) There were no previous/past unresolved privacy issues that were pending.
- 3) Staff is aware of confidentiality and do not divulge unnecessary information relating to members. Any Privacy issues that the staff are unsure of, are brought to the Privacy Officer/CEO’s attention.
- 4) Ongoing review of the credit union’s procedures, etc is monitored by the CEO/Privacy Officer to see where changes can be made.