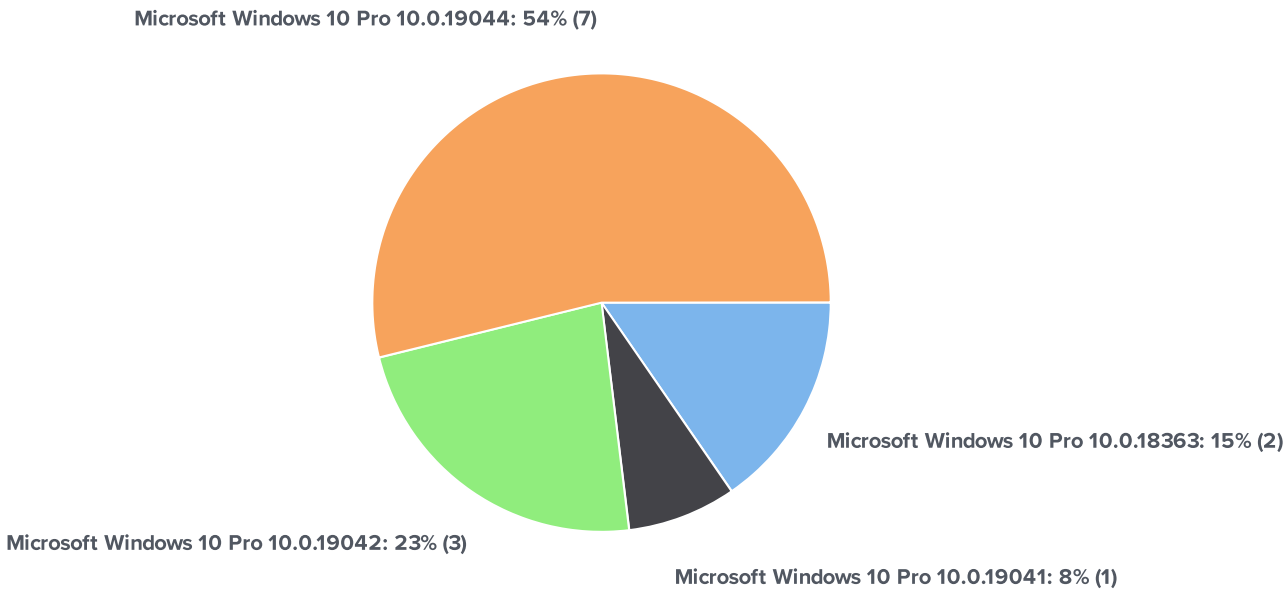
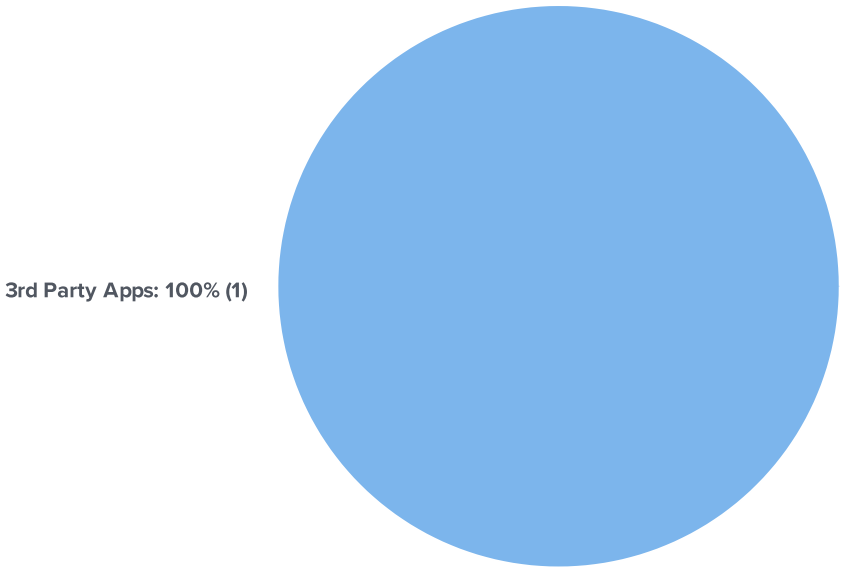
EQU Monthly Report

Prepared for: **Horn IT Solutions Inc.** Created on: **Mar 8, 2022** Created by: **Graham Cleary**

EU - Operating System



Reactive Tickets Created by Sub-Issue Type - EQU - Previous Mo...



EQU - Previous Month Ticket Detail

CONTACT_NAME	TITLE	ISSUE_TYPE	RESOURCE_NAME
Thomas Dimson	RE: EQUITY CREDIT UNION	Reactive Ticket	
Thomas Dimson	EQUITY CREDIT UNION - FW: [Test] Happy Family Day!	Office 365	Colin Hutchison
Thomas Dimson	EQUITY CREDIT UNION	Workstation	Sarwar Hoque

SLA Statistics by Priority - Previous Month - EQU

PRIORITY	TOTAL TICKETS	MET FIRST RESPONSE SLA	% MET RESPONSE SLA	MET RESOLUTION SLA	% MET RESOLUTION SLA
High	3	2	67%	3	100%